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Keeping us all on track: working collaboratively to support the student journey

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Starting lines

Off the blocks

- Call out for staff from across the University to meet:
 - Student Services (Student Experience Team / Disability Services)
 - Students' Union
 - Timetabling
 - Sport and Active Lifestyles
 - Campus and Residential Services
 - Central University Communications Team

Early successes

- Earlier opening for Food Courts and shops so students can buy stationery
- Earlier opening for Student Hubs so they can get replacement ID cards
- Emails targeted at students whose exams are at a different location from usual teaching space with directions of how to get there
- Local taxi services alerted to “exam season” in case students do find themselves in the wrong place
- Water fountains around campus added to Refill Apps
- Extra space booked around campus for revision

Winners

- Fruit and water giveaways
- Coffee runs
- SunSET Support
- Noise text service
- Spotify playlists
- Yoga / relaxation classes
- Mindfulness colouring
- Student exam tips
- Puppies!
- Also used as evidence as part of University wide CSE accreditation

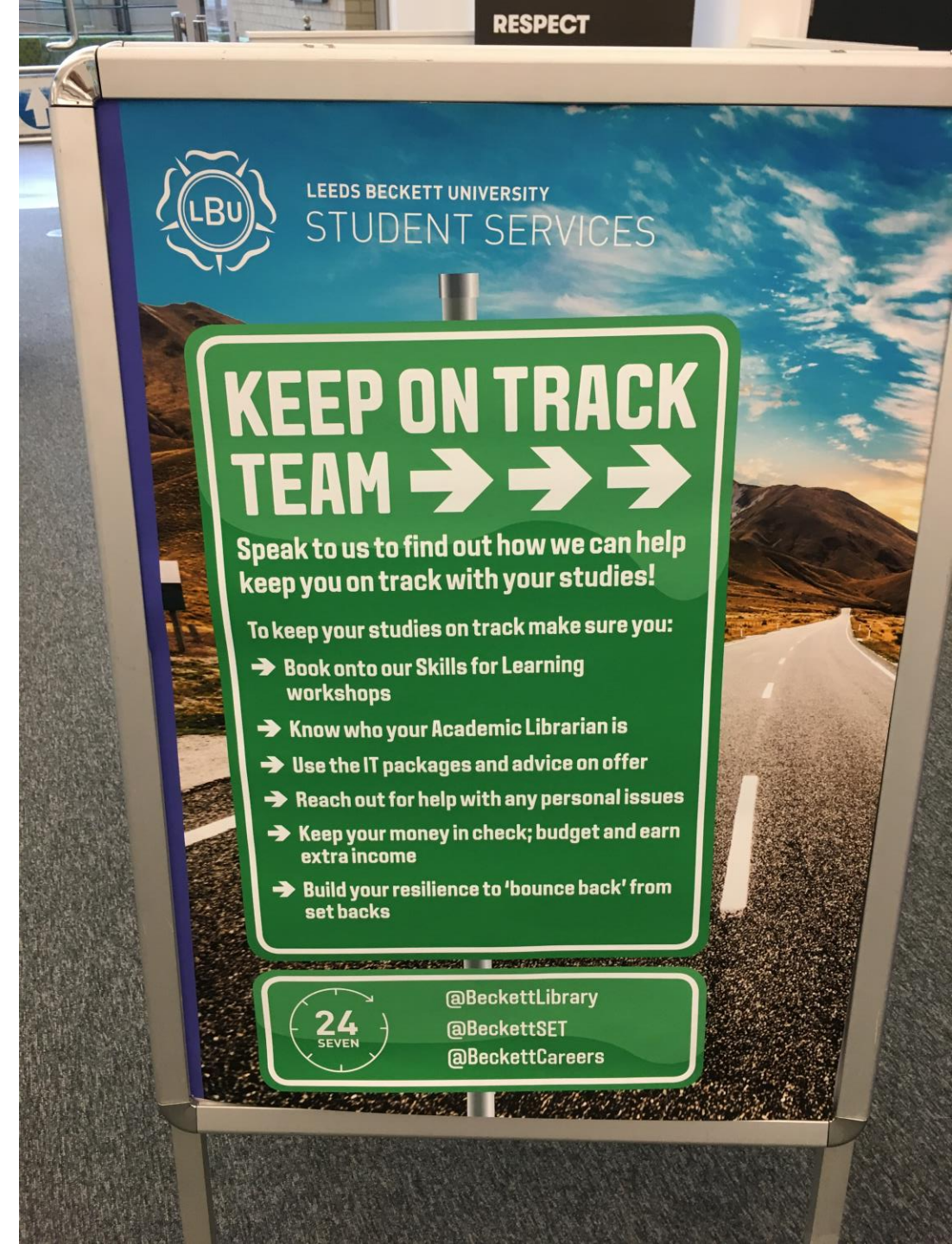



Falling by the wayside

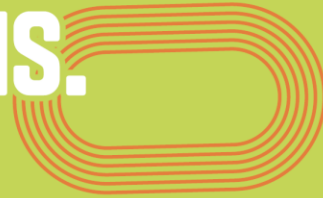
- Campus walks
- Golden tickets
- Shut up and revise sessions
- Exam book displays
- Origami

Keeping on track

- Pop-ups
- Refreshers' Fair
- MoT Data collection
- Resilience sessions



DO YOU KNOW? 
**THERE ARE FREE
FITNESS CLASSES TO
HELP YOU DE-STRESS
DURING EXAMS.**



www.leedsbeckett.ac.uk/BeInTheKnow

Be in
the know

Stepping up

Moving forward together

- Later start for exams – saving on staffing resource for early opening of shops etc
- Click and collect printing service – removes pressure on Library staff supporting binding
- Collaborative approach to mental health events
- Work starting on how we can better support students who commute to uni
- Using #KeeponTrack and #GetSETforBeckett for 2019



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Thank you

Any questions?

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